

1

PRODUCT SERVICE REPORT (FORM 4.10.2B)

M A STEWART & SONS

FOR OFFICE USE ONLY

NCR / RMA Q NO.:

RMA NO.:

STEP 1 DATE:

COMPLETED BY:

STEP 2	COMPANY	ADDRESS / CITY	CONTACT	PH / FAX OR E-MAIL NO
	WHOLESALER:			
	END USER:			
	PROJECT:			
	CONTRACTOR:			

STEP 3	QTY	SIZE	PRODUCT MODEL NO. / DESCRIPTION	PRODUCTION MATERIAL HEAT NUMBERS & MFG / SERIAL NUMBERS			
				BODY HEAT	BONNET HEAT	CAP HEAT	MFG NO. / SERIAL NO.
A							
B							
C							
D							

STEP 4	ITEM	DESCRIPTION OF ITEM OR ALLEGED DEFECT	PRODUCT'S HISTORY : (M / D / Y)				
			SOLD	INSTALLED	COMMISSIONED	FAILED	REMOVED
	A						
	B						
	C						
	D						

STEP 5	INSTALLATION / APPLICATION	A	B	C	D
	LOCATION; (IN / OUTDOORS, BELOW GRADE, BURIED, SUBMERGED)				
	AMBIENT TEMPERATURE (MIN / NORM / MAX DEG C OR F);				
	VALVE'S DISTANCE FROM ANY UPSTREAM;(PUMP, ELBOW,TEE, ETC)				
	VALVE'S DISTANCE FROM ANY DOWNSTREAM; (ELBOW, TEE, ETC)				
	VALVE IS INSTALLED IN A VERTICAL OR HORIZONTAL PIPELINE				
	VALVE STEM IS VERTICAL OR HORIZONTAL IN THE PIPELINE				
	VALVE'S FUNCTION IN SYSTEM (OPEN / CLOSED, MODULATING);				
	VALVE'S NORMAL DISC POSITION (OPEN, CLOSED, PARTIAL);				
	MANUAL OR POWER OPERATED / TRAVEL SPEED IN SECONDS;				
	NUMBER OF OPERATION CYCLES (PER DAY,MONTH OR YEAR);				

STEP 6	LINE SERVICE CONDITIONS	A	B	C	D
	MEDIA (FLUID OR GAS VAPOR);				
	SPECIFY; (WATER / STEAM OR OTHER);				
	SOLIDS PRESENT (YES OR NO) / PERCENTAGE %				
	MIN PRESSURE DIFF @ TEMP (PSIG @ C or F)				
	NORM PRESSURE DIFF @ TEMP (PSIG @ C or F)				
	MAX PRESSURE DIFF @ TEMP (PSIG @ C or F)				
	NEW APPLICATION OR REPLACING OLD PRODUCT				

ADDITIONAL NOTES OR DETAILS PER ITEM					
A					
B					
C					
D					

IMPORTANT: BEFORE RETURN OF ANY PRODUCT; A RETURN MATERIAL AUTHORIZATION NUMBER (RMA) MUST BE ISSUED BY OUR REGIONAL OFFICE.
 BEFORE RETURN OF ANY PRODUCT; THE ITEM MUST BE VOID OF ANY "HAZARDOUS" MATERIALS, FLUID OR GAS FROM THE SERVICE - THIS INCLUDES ANY MEDIA FROM THE INTERNAL CAVITIES OF THE PRODUCT.

FOR OFFICE USE ONLY					
PRODUCT INSPECTED AT THE JOB SITE (CIRCLE);	YES	OR	NO	BY:	
ANY PRIOR OR ORIGINAL SALES ORDER NUMBERS ;					
SALES ORDER NUMBER OF ANY PRODUCT REPLACEMENT OR CREDIT ISSUED TO THE CUSTOMER;					
LABOR CLAIM PENDING (CIRCLE);	YES	OR	NO	DETAILS ATTACHED: YES	OR NO
NAME				AUTHORIZED BY	
PROCEED WITH RMA FORM AND RELEASE TO CUSTOMER					